

Chapel Hill Community Resources For People Impacted By COVID-19



There are a variety of resources available to support community members impacted by COVID-19. Let us know if we missed something by emailing: housingandcommunity@townofchapelhill.org. Visit www.townofchapelhill.org/coronavirus for the most up-to-date list.



HEALTH RESOURCES

- **Orange County Health Department:** Call 919-245-6111 from 8:30 a.m. – 5 p.m. Monday to Friday for up-to-date information or refer to www.orangecountync.gov/coronavirus. Spanish language and other languages are available. For multilingual information refer to www.orangecountync.gov/2355/Multilingual-Resources.
- **NC COVID-19 information:** Dial 2-1-1 for 888-862-1162. Get updates by texting COVIDNC to 898211.
- **Hope Line for older adults:** Older adults can call 1-866-578-4673 or 1-866-578-HOPE if they're experiencing isolation from social distancing.
- **Disaster Distress Helpline:** The CDC recommends calling the Substance Abuse & Mental Health Services Administrations Disaster Distress Helpline at 1-800-985-5990 or text TalkWithUs to 66746.
- The **Compass Center for Women and Families** office is closed. Their 24 hour domestic violence line is open at 919-929-7122. Their business line, 919-968-4610, is open 9-5pm Monday to Friday. Learn more at: www.compassctr.org
- **Orange County Rape Crisis Center:** Their 24 hour helpline is available: 919-967-7273 (phone) or 919-504-5211 (text). Hospital accompaniment is being provided via video chat. Learn more at: www.ocrcc.org.



FOOD ASSISTANCE

<p>For anyone in need</p>	<ul style="list-style-type: none"> • The Inter-Faith Council (IFC) serves hot meals daily (lunch daily, dinner Monday – Friday) at 100 W. Rosemary St. They also provide groceries by appointment at 919-929-6380. • The Food Bank of Central & Eastern North Carolina & Chapel Hill Public Housing distribute food every Wednesday. Food is provided on a first come, first served basis. Distribution for April will happen at the lower parking lot of the Chapel Hill Public Library, 100 Library Drive. Dates and times for April are: April 8, 15, 22 from 10-12:30pm and April 29 from 1-3:30pm.
<p>For children & families</p>	<ul style="list-style-type: none"> • TABLE is doing home-based delivery of bags of healthy non-perishables and fresh food to families with children in the Chapel Hill Carrboro City School system. To request food visit www.tablenc.org/request-food. • Food For Students is distributing pre-packaged, grab-and-go lunch and a snack to children, ages 0-18, to 30 sites in the Chapel Hill Carrboro City School district. See locations and times on page 3. • PORCH is providing grocery gift cards to families in need. Contact PORCH at chc@porchcommunities.org.
<p>For seniors</p>	<ul style="list-style-type: none"> • Meals on Wheels is delivering meals to older adults once a week. Apply at www.chcmow.org/apply-meals or call 919-942-2948. • Orange County Senior Center Hot Lunch program distributes hot and boxed lunches during the week to qualified Orange County residents who are over 60. To enroll e-mail ijackson@orangecountync.gov or call 919-245-4256. • Orange County Seniors Supplemental Food box program distributes a box of non-perishable groceries once a month to qualified Orange County residents who are over 60. To enroll e-mail shmcperson@orangecountync.gov or call 919-245-4243.

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UTILITY & HOUSING ASSISTANCE

- On March 31, Governor Cooper signed an Executive Order **prohibiting utilities**, including electric, gas, water, and wastewater **from disconnecting people who are unable to pay during the COVID pandemic**. Several local companies announced temporarily suspending disconnects for nonpayment including: **OWASA, Duke Energy, and Dominion Energy**. Contact information for each is below.
 - **OWASA**: Website: www.owasa.org, Phone: 919-537-4343, Email: info@owasa.org
 - **Duke Energy**: Website: www.dukeenergyupdates.com, Phone: 800-777-9898
 - **Dominion Energy**: Website: www.dominionenergy.com, Phone: 866-366-4357
- **Spectrum Internet** is offering free broadband and Wi-Fi access for 60 days (March 16 – May 15) for families with K-12 and/or college students who do not have Spectrum. Call 1-844-488-8395 to get set up.
- **Major cellphone carriers**, including T-Mobile, Verizon, AT&T, and Sprint, will keep users connected and waive late fees for 60 days. Certain carriers may also temporarily provide additional data allowances.
- **Rental and Utility Assistance**: Several organizations provide financial assistance to low-income households facing challenges paying rent, utilities, and other critical household expenses:
 - **Inter-Faith Council**: Schedule an appointment by calling **919-929-6380 x19** 9 a.m. to 5 p.m.
 - **Orange County** provides assistance to low-income residents of Orange County. Call 919-245-2490.
 - The **Town of Chapel Hill** provides assistance with security deposits and utility connection fees for low-income residents who find housing in Chapel Hill. Call 919-969-5079.
- **Evictions & foreclosure hearings suspended for 30 days**: Effective March 16, NC Courts no new eviction orders will be entered or issued for 30 days.
- **Fair Housing & COVID-19**: If you believe you've experienced Housing Discrimination related to the COVID-19 pandemic, contact Orange County Human Rights & Relations Department at 919-245-2487.



EMPLOYMENT

- **Unemployment Assistance**: On March 17, Governor Cooper signed an Executive Order making unemployment benefits easier to access for workers impacted by COVID-19. If your job was impacted, you can receive benefits without being required to look for new jobs and you do not need an in-person interview to qualify (initial intake will be done over the phone or online). The fastest and most efficient way to file a new claim is to create an online account and file online at www.des.nc.gov.
- The **Orange County Arts Commission** has created an Orange County Arts Support Fund. Artists and organizations who have been impacted by COVID-19 can apply at: www.artsoforange.org/covid-19/apply
- For local businesses you can get assistance by contacting the **Chapel Hill-Carrboro Chamber of Commerce** at 919-967-7075, info@carolinachamber.org, or at www.carolinachamber.org/covid19.



OTHER RESOURCES

- **Orange County Hotline**: Questions about COVID-19 and/or its impacts in Orange County? Call (919) 245-6111 between the hours of 8:30 a.m. to 5 p.m. Monday to Friday. Spanish and other languages available.
- **Town of Chapel Hill Call Center**: Questions about Town of Chapel Hill services? Call 919-969-5005 between the hours of 8:30 a.m. to 5 p.m. Monday to Friday. Spanish and Mandarin available.
- Call **211** to get information on resources in the community. Open 24/7 and in over 170 languages.
- Visit **OC Connect** at www.thecef.force.com for a database of services and resources in Orange County.



Chapel Hill Carrboro City School Meal Distribution Sites

Offered from CHCCS Child Nutrition Monday through Friday

Who: children 0-18 (can be picked up by an adult)

What: Pre-packaged grab and go lunch with a *bonus* snack

When: Monday-Friday

How: visit a site and look for the big yellow bus at the designated time!



Pick up lunch and a snack for your crew at the sites below!

Northside Open (By playground)	12:00-12:30		Elliot Wood	12:15-12:45
Eastwood	11:30-12:00		Trinity Ct. Pritchard Ext	11:30-12:00
Airport Gardens	12:15-12:45		Tarheel MHP	11:15-11:45
Ridgefield Apt.	11:30-12:00		Riggsbee MHP	11:15-11:45
Craig Gomains	11:30-12:00		Lakeview MHP	12:30-1:00
Dobbins Hill	11:30-12:00		Village MHP	12:00-12:15
Pinegate	12:15-12:45		Rainbow Heights	11:30-12:00
Greenfield	11:30-12:00		Bolin Woods	12:15-12:45
Ridgewood MHP	12:15-12:45		Rogers Road	12:15-12:45
Estes Park	11:30-12:00		Crest	11:30-12:00
Kingswood	11:30-12:00		Berkshire 54-East	11:30-12:00
Chase Park	12:15-12:45		Berkshire 54-West	12:15-12:45
Royal Park	11:30-12:00		Collins Crossing	12:15-12:45
Carolina Apt	12:15-12:45		Pinegrove MHP	11:30-12:00
Rocky Brook MHP	11:30-12:00		Rocky Brook MHP	12:15-12:45